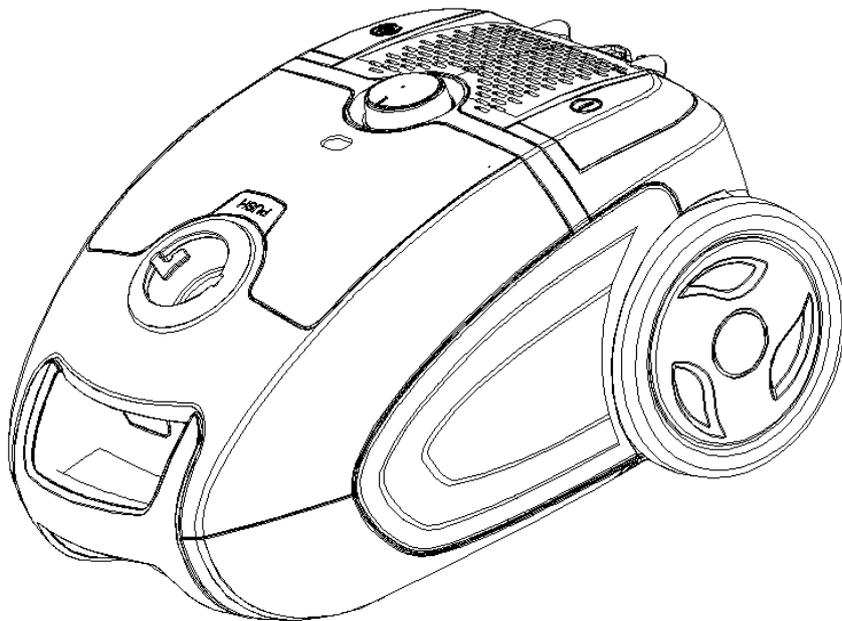


fortress

豐澤牌

Vacuum Cleaner

User Manual



Model No.: FVC18M13

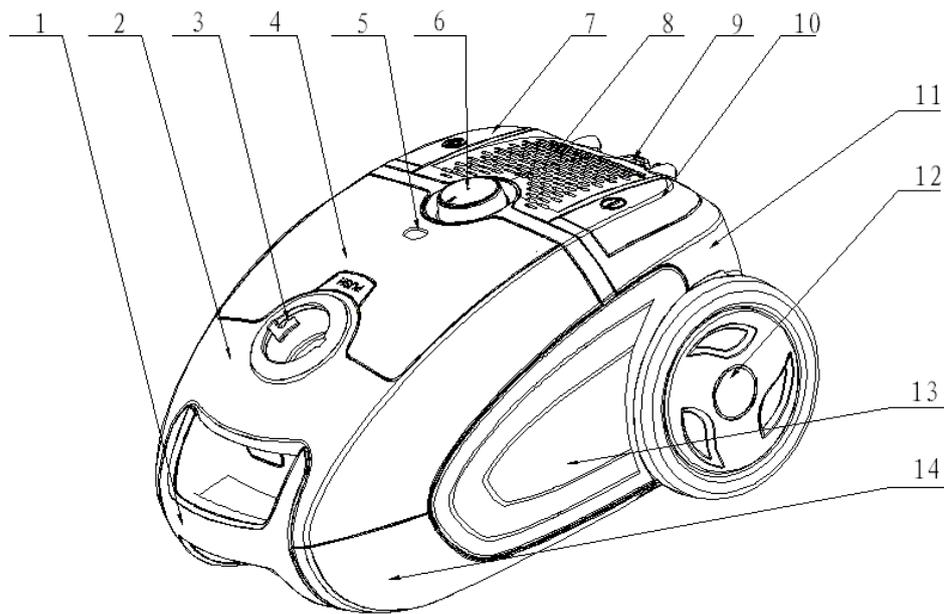
*Before operating the unit, please read this manual thoroughly and retain it for future reference.

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SAFETY INSTRUCTION

1. To avoid electric shock, fire or injury, please read the user manual carefully before using the appliance and keep it for future reference.
2. This appliance is for household use only. Please use suitable power source (220-240V~ 50/60Hz).
3. Never immerse the appliance in water or other liquids.
4. Do not operate the appliance with wet hands.
5. Do not use the appliance under direct sunshine, outdoor or on wet surfaces.
6. Please turn off the appliance when not in use otherwise it may result in danger.
7. Please turn off the appliance and unplug the socket when unattended otherwise it may result in danger.
8. Keep the appliance away from children.
9. The appliance is not intended for used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
10. Children should be supervised to ensure that they do not play with the appliance.
11. With any indication of malfunction (including power cord), please stop using the appliance immediately to avoid hazard. Take it to the authorized service center for repair. Do not attempt to repair or change any parts by yourself.
12. Please turn off the appliance before unplugging the socket.
13. Please turn off and unplug the appliance before cleaning or maintenance.
14. Clean the surface of the appliance with dry cloth. Do not use corrosive detergent or solvent to clean. Do not swash the appliance with water.
15. Please turn off and unplug the appliance when not in use. Make sure the power is off before pulling out the plug. Do not pull the cord.
16. Do not drag the appliance with the cord.
17. When the appliance is not in use for a prolonged period, please turn it off, unplug it, pack it well, and store it in a dry cool place.
18. Forbid to put flammable and explosive objects around the appliance, and do not use the appliance in an environment full of flammable gas and powder. Keep away from any fire and heat sources.
19. Please only use the attached accessories.
20. Do not insert any objects into the air outlet. Keep the air outlet free of dust and hair, as those may reduce the suction.
21. Use extra care when vacuum cleaning on stairs.
22. Hold the plug when rewinding the power cord. Do not allow the plug and the power cord to whip when rewinding.
23. Do not pick up anything that is burning, such as cigarettes, matches, or hot ashes.
24. Do not use the appliance without the dust bag and/or the filter in place.
25. Please put the power cord in the right place in order to avoid tripping the appliance over.
26. This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
27. Keep the appliance and its cord out of reach of children less than 8 years.

PARTS DESCRIPTION

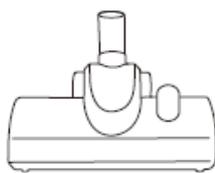


- | | | |
|------------------------|--------------------------|-------------------------------|
| 1. Front cover handle | 6. Speed control knob | 11. Back cover |
| 2. Dust bag cover | 7. Cord rewinding button | 12. Big wheel |
| 3. Suck base | 8. Air outlet cover | 13. Left/Right ornament plate |
| 4. Accessory cover | 9. Brush hanger | 14. Base body |
| 5. Dust full indicator | 10. On/Off switch | |

Accessory parts



Hose



Floor Brush



Extendible Metal tube



Crevice Nozzle



Round Brush

OPERATION INSTRUCTION

Notes:

- If the air outlet, the extension tube or the hose is blocked, please switch off the appliance at once. Clear the blocked substance before starting the appliance again.
- Before using the appliance, please remove any large or sharp objects on the floor in order to prevent damages to the filter.

ASSEMBLING THE VACUUM CLEANER

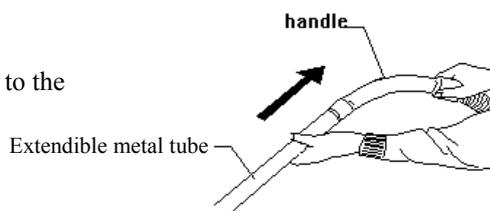
Fitting the hose: Insert the hose end into the hose socket at the front cover until it clicks into position.



Remove the hose: Press the adaptors at both side of the hose end and then pull it out.

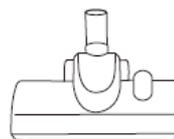


Fitting the extendible metal tube to the handle: Connect the extendible metal tube to the curved end of the hose.



Connect different accessories to the tube for different cleaning purposes:

Floor brush : For daily cleaning on carpets or floor.



Crevice nozzle : For cleaning on sofas, corners or space between furniture.



Round brush For cleaning on furniture, vents, and etc.



START OPERATION:

1. Before using the appliance, unwind a sufficient length of the power cord and insert the plug into the socket.
2. Press On/Off switch to turn on the appliance.
3. Turn the speed control knob to adjust the suction power of the appliance.
4. To rewind the power cord, press the cord rewinding button with one hand and guide the cord with another hand to ensure that it does not whip to cause damages.
5. The floor brush or the crevice nozzle can be inserted to the brush hanger at the back cover when it is not in use. You can also press "PUSH" button to open the accessory cover for storage.

MAINTENANCE INSTRUCTION

Change the dust bag or outlet filter:

1. When the dust full indicator turns to red, please switch off the appliance and unplug the power cord before clearing the dust or replace with a new bag.
2. Remove the hose and open the front cover.
3. Take out the bag holder then remove the full dust bag.



4. The motor protection filter should be removed and rinsed once a year. It can be reused after dry. If the filter is damage, please replace with a new filter.



5. Wash or exchange the outlet filter (HEPA): Clip down and remove the outlet cover by hands for wash or exchange of filter.



TROUBLE SHOOTING

Problem	Possible cause	Solution
The electric motor does not work	<ul style="list-style-type: none"> • Check if the power plug is plugged well to the socket. • Check if there is power in the socket. • Check if the switch of the appliance is turned on. 	<ul style="list-style-type: none"> • Re-plug the plug to the socket. • Make sure there is power in the socket. • Press the On/Off switch to turn on the appliance.
The suction power is weak	<ul style="list-style-type: none"> • Check if the floor brush or the hose is clogged. • Check if the dust bag is full of dust. • Check if the front cover is closed. • Check if the filter is clogged. • Check if the extendible metal tube is connected with the floor brush right. 	<ul style="list-style-type: none"> • Remove the clogging timely. • Clean or replace the dust bag. • Close the front cover. • Clean the filter. • Connect the extendible metal tube and floor brush right.
The power line cannot wind up completely	<ul style="list-style-type: none"> • Check if the power line is twisted. 	<ul style="list-style-type: none"> • Pull out the power line for 2-3m, and then re-winding.
The power line cannot be pulled out smoothly	<ul style="list-style-type: none"> • Check if the power line is twisted. 	<ul style="list-style-type: none"> • Press the cord rewinding button, wind-up and pull-out the power line repeatedly.
The speed cannot be regulated	<ul style="list-style-type: none"> • The speed control knob does not work, or the speed regulation engine falls off. 	<ul style="list-style-type: none"> • Turn on and turn off the machine for several times, and if it still does not work, send to the maintenance department for repair.
The power line winds up automatically	<ul style="list-style-type: none"> • The winder winds up the power line automatically. 	<ul style="list-style-type: none"> • Pull out and wind up the power line for 4-5 times, and if it is still out of order, send to the maintenance department for repair.

SPECIFICATION

Model No.	FVC18M13
Product name	Vacuum Cleaner
Rated Voltage/Frequency	220-240V~ 50/60Hz
Rated Power	1800W
Dimension (W x H x D)	435x240x306mm

WARRANTY

1. The product has 2 years warranty from the date of purchase.
2. The warranty shall not apply:
 - A. to any product subjected to misuse, alteration, act of God, improper handling, improper transport, improper testing or unauthorized repair;
 - B. to cosmetic problems or defects which result from normal wear and tear under ordinary use yet not affecting the performance or use of the product;
 - C. if the product is disassembled or altered;
 - D. to any packing, transportation, export / import tax or any related expenses.

3. **CUSTOMER MUST PRESENT THE SALES INVOICE OR RECEIPT FOR 2 YEARS WARRANTY SERVICES.**

4. Please bring along the product and sales invoice or receipt to our services center for warranty services during office hour:

Address : Unit A, 20/F, Yip Shing Industrial Centre, No.19, Yip Shing Street, Kwai Chung.
Service Hotline : (852) 2428 1500

Service Hours:

Monday-Friday : 9:00am - 6:00pm
Saturday : 9:00am - 4:00pm
Sunday & Public Holiday : Closed

5. To prevent circuit overload and fire, no more than one adaptor or one extension unit should be inserted into a socket outlet. (Do not connect other appliances to the socket outlet supplying an electric heater.) No adaptor should be inserted into any extension unit or vice versa.
6. Stop using an adaptor or an extension unit or a socket if its socket holes cannot firmly hold a plug if it is too hard to insert a plug into it.
7. This appliance must be plugged into a specific 220V socket with no less than 10A provided. Please make sure the plug is fully plugged-in before use. Do not use any adaptor or extension cord; Never use the same supply socket for this appliance and other appliances at the same time, in order to avoid damage to this appliance.

8. THE APPLIANCE IS FOR HOUSEHOLD USE ONLY.



ENVIRONMENT

Do not throw away the appliance with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help preserving the environment.



IMPORTANT NOTICES

IN NO EVENT SHALL OUR COMPANY OR THE SUPPLIER BE LIABLE TO YOU OR ANY OTHER PARTY FOR ANY DIRECT, INDIRECT, GENERAL SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR OTHER DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR INJURY, LOSS OF PROPERTY, BUSINESS PROFITS, BUSINESS INTERRUPTION) OR FROM ANY BREACH OF WARRANTY, EVEN IF OUR COMPANY OR SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO CASE SHALL OUR COMPANY OR SUPPLIER'S LIABILITY EXCEED THE AMOUNT YOU PAID FOR THE PRODUCT.

Specifications, designs and dimensions are subject to change without prior notice.